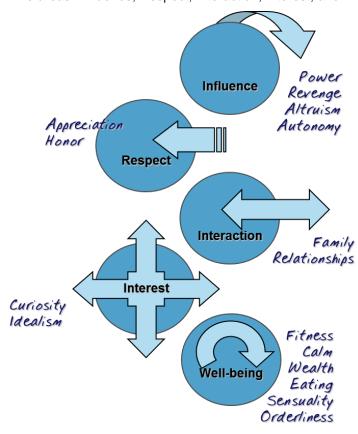


Target group goals

Target group goals are objectives that a target group would like to achieve at the end of a period or a process. A target group is groups, organizations in addition, individuals. The goals are more or less concretely defined in advance. At best, a meaningful smartifikation will be executed. Based on the detected goals, measures are defined that facilitate the goal achievement.

Goals can be found in five areas: Influence, Respect, Interaction, Interest, and Well-being.



Influence

Influence describes whether and how the target group would like to affect its environment e.g. by power, revenge, altruism or independence. The core question is: How would the target group like to affect the environment?

Respect

The section Respect describes what the target group expects of the environment, e.g. appreciation and honor. The core question is: How would like the target group to be treated by the environment?

Interaction

Interaction focuses on mutual and reciprocal action with the environment, the give and take in all kinds of relation. The core question is: With whom and how would the target group like to interact?

• Interest

The area Interest is concerned about the interests of the target group, i.e. goals that are related to curiosity and idealism. The core question is: What is the target group interested in?

Well-being

In the area Well-being it is all about the own, mental state and favorable circumstances, that the target group aims at, e.g. fitness, peace, order. The core question is: What expects the target group?